

Prospect Park Zoo Birthday FAQs

What is the price of a birthday party?

Parties can be booked through our website: [Prospect Park Zoo Birthdays](#) .

Birthday parties must be paid in full at time of booking.

Standard birthday packages are priced as follows:

WCS Members - \$850.00

Non-members - \$950.00

How long is the party?

A standard birthday party lasts one hour and 30 minutes (90 minutes), but we offer a 30-minute time extension that can be booked for an extra fee. The 30-minute time extension brings your party duration up to two hours (120 minutes) and allows for your party to enjoy some food in the party room. Please note that there is no additional educational component included in the 30-minute time extension.

Extension prices are as follows:

WCS Members - \$150.00

Non-members – \$175.00

Not sure if you want to extend your party yet? No problem! You are welcome to reach out to a birthday coordinator via email who will help you add the extension. Email PPZbirthdayparties@wcs.org .

How many guests can I invite?

Each party includes admission for up to 40 people, including the party family and the birthday child. Guests can enter the Prospect Park Zoo at the beginning of the day and stay until the park closes. Capacity is restricted to 40 partygoers in compliance with fire-safety regulations.

What is included in the party package?

Our birthday packages include a barn feeding session, two animal demonstrations, a birthday party craft or coloring page, time for cake, and a goodie bag for every child in attendance! Extended parties also include time for food.

Can I bring food to my party?

Prospect Park Zoo does not provide food, beverages, or refrigeration.

You are welcome to bring light treats and snacks for your guests to enjoy inside the party room. We have time set aside during the standard party package to enjoy these treats.

Extra food (anything aside from cake and light snacks) is only permitted with the extended party option. Party hosts are responsible for food deliveries and we often have many food deliveries to the zoo on weekends, so please be sure to give your contact information to your food delivery service. If you would like, we can recommend a couple of places that often deliver to the zoo! Please let us know if you'd like these recommendations.

If you purchase the extended time party option, we will provide tables for eating inside of the party space. Elsewise, outdoor public picnic tables are located close to the party room. Though outdoor public seating cannot be reserved, you are very welcome to picnic on the lawn during the warmer months!

What animals do you have? Can I choose which ones we meet?

Our tractable animal collection includes a variety of mammals, reptiles, amphibians, and invertebrates. Each party meets two animals, and these vary based on each animal's unique care schedule. We are not able to accommodate more than two animal demonstrations. While we cannot guarantee specific animals, some fan-favorites are turtles, snakes, and lizards.

What if I have to cancel/reschedule?

Cancellations made more than 4 weeks in advance will receive a 100% refund (minus any administrative fees).

Cancellations made between 2 and 4 weeks in advance will receive a 50% refund.

Cancellations made within 2 weeks will not receive a refund.

*All requests to cancel birthday parties must be made in writing to PPZbirthdayparties@wcs.org .

Can I change the date of the party after I send the payment?

Should you wish to reschedule the date, please note that we require a minimum of 60 days notice to book a new date. Date changes are subject to an administrative fee. Available party dates may be limited. Requests for changes to the registration cannot be made less than 4 weeks prior to the scheduled date of the party.

Can I cancel a party due to inclement weather conditions?

Parties are held rain, snow, or shine. Please encourage guests to dress appropriately for a day at the zoo. If, due to a snow storm (3 or more inches of snow, hurricane, fire, or flood 48 hours before your event) you feel you need to reschedule your party, Prospect Park Zoo reserves the right to withhold your deposit. In the event that the Zoo is officially closed, we will reschedule your party for a later date with no fee incurred.

There is no refund for cancellations made less than 4 weeks prior to the event date. Cancellations made before that time will receive a refund minus the 10% non-refundable deposit. Should you wish to reschedule, we require a minimum of 60 days notice to book a new event date and charge a \$100 service fee. Your deposit will transfer; however, event dates are subject to availability. All cancellation and reschedule requests must be submitted in writing to ppzbirthdayparties@wcs.org.